

# CEENQA

## Guidelines for distance evaluation

CEENQA GENERAL ASSEMBLY – 2021

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# CEENQA Guidelines?

- response to changes due to the covid-19 pandemic
- instant change of teaching and learning
- instant change in EQA procedures

## Purpose:

Focused on (online) site visits, a common part of EQA procedures of all CEENQA Agencies.

To offer guidance and suggest possible solutions for organizing and conducting site visits.

To encourage members to take a more proactive approach and exchange good practice.

**WHY?**

# What the Guidelines can offer?

Consists of two parts:

- 1 Part - before the site visit:
  - preparation, appropriate hardware and software + stable internet connection
  - adequate information of key stakeholders on the progress of the site visit
  - alternative solutions (when necessary), no room for improvisation
  - careful and prudent site visit planning
  - site visit agenda
  - preparatory meeting of the expert group (draft report, testing equipment and connection)

**WHAT?**

# What the Guidelines can offer?

Consists of two parts:

- 2 Part - during the site visit:
  - effective communication between Agency, expert and HEI
  - various communication channels and alternative tools
  - time management
  - following the rules of respectful conduct and online communication
  - assessment of material conditions
  - report writing

+ **example schedule**

**WHAT?**

# What the Guidelines can offer?

## Appendix 1:

- **Good practices and challenges identified by CEENQA members:**
  - evaluation of material conditions
  - confidentiality of online meetings
  - interim day
  - hybrid model of assessment
  - trianing of experts

**WHAT?**

# Call for action?

- **What have we learned?**
- **What can we keep for the future and why?**
- **How will the inevitable hybrid system look like and where will we adapt our QA systems?**
  - *Availability and accessibility*
  - *Flexibility*
  - *Cost reduction and easier logistics*
  - *Sustainable future*

**WHAT  
NEXT?**

# Call for action?

- **Open issues**

- *Ethical dilemmas and credibility issues*
- *Recording the sessions or not?*
- *Interviews with random participants are not possible*

*Call for action:*

*Let this Guidelines serve as a starting point for a closer and more trustworthy cooperation between CEENQA agencies.*

**WHAT  
NEXT?**

**Thank you for your attention!**

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