



ADAPTING EXTERNAL QUALITY ASSURANCE PROCESSES TO AN ONLINE FORMAT

Anca Prisacariu, Senior Quality Assurance Expert

October 13 2021, CEENQA General Assembly

ONLINE REVIEWS - LIMITATIONS

- Visiting facilities – more crucial in some systems
- Consulting sensitive documentation
- Review team coordination needing more structure
- Zoom fatigue – adapting agendas
- Little to no human connection



ONLINE REVIEWS – ETHICAL CONCERNS

- Anyone can be behind the microphone
- Inability to check if anyone else is in the room
- Questionable genuineness of answers
- Arguing GDPR
- Triangulation needed more than ever





THANK YOU!

Anca Prisăcariu, anca.prisacariu@gmail.com