



SLOVENIAN QUALITY ASSURANCE AGENCY FOR HIGHER EDUCATION



n·a·k·v·i·s

Nacionalna agencija Republike Slovenije
za kakovost v visokem šolstvu

s·q·a·a

Slovenian Quality Assurance Agency
for Higher Education

Dr. Franci Demšar
Director

September 2020

www.nakvis.si

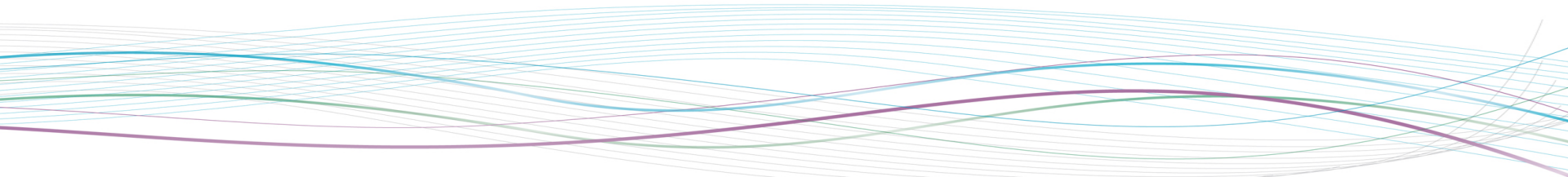


Welcome, agenda & background

1. SLOVENIAN HIGHER EDUCATION AREA
2. SQAA and PREDECESSORS
3. OUR WORK
4. APPEALS and COMPLAINTS



**MAIN
TOPICS**



SLOVENIAN HIGHER EDUCATION AREA

Higher Education Institutions (HEI)

- 6 universities (3 public + 3 private) and 1 international association of universities (EMUNI)
- 40 independent higher educational institutions (iHEI)
- 951 study programmes
- 65.640 students (2018/19)

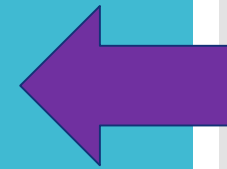
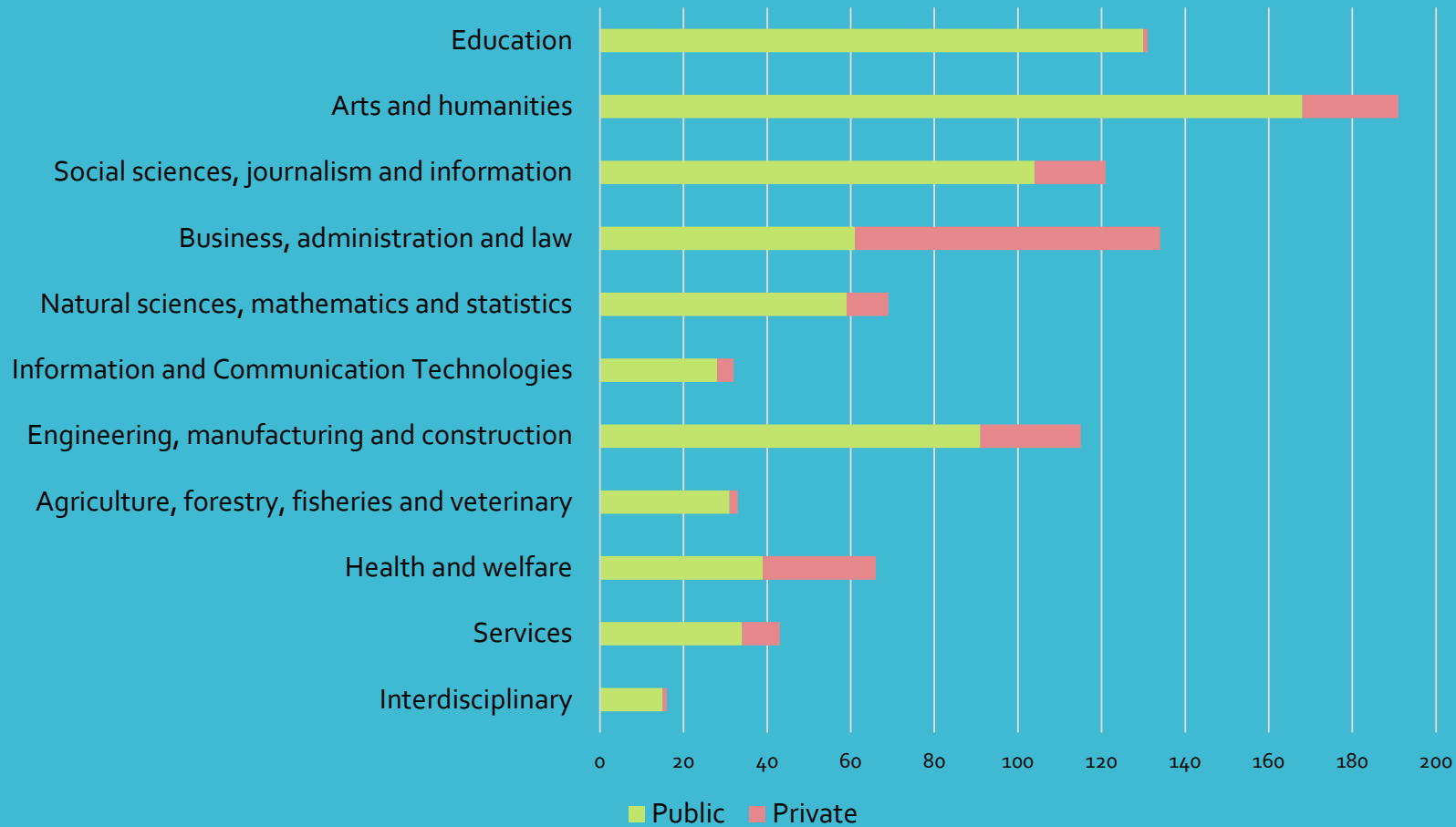
Higher Vocational Colleges (HVC):

- 48 higher vocational colleges - 29 state in 19 private
 - 32 study programmes
 - 10.056 students (2018/19)
- (data Ministry of Education, Science and Sport)



Higher
Education
Institutions

Higher
Vocational
Colleges



**Study
programmes
(ISCED-F 2013)**



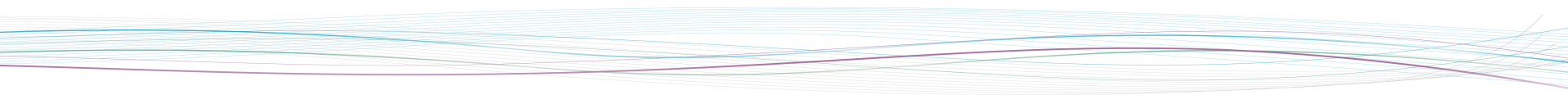
SQAA and PREDECESSORS

SQAA was established in 2010 as a non-governmental direct budget user and public authorisation holder.

Mission: Development and operation of the quality assurance system in compliance with European QA guidelines.

Predecessors (within the Ministry of Education, Science and Sport):

- 1994 The Council for Higher Education of the Republic of Slovenia (established by the Higher Education Act).
- 2007 Supporting office of the Council is established.



ORGANISATION OF SQAA

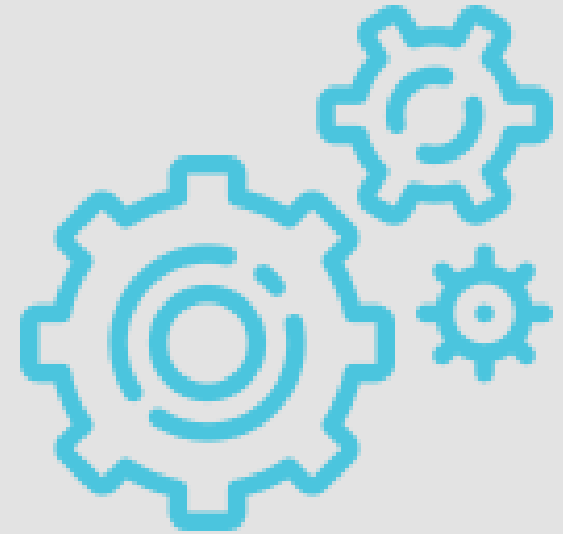
Agency Council (11 members)

Director (19 employees)

- Quality Department
- Department for International Cooperation and Informatization
- Department for Analysis
- General Affairs Department

Appeal Committee (3 members)

cca. 130 trained experts (including students)

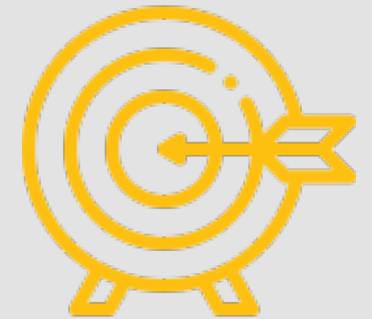


AGENCY COUNCIL

Agency Council is the highest decision-making body of the Agency.

- 3 members nominated by Rectors Conference,
- 1 member nominated by representative association of independent higher education institutions,
- 1 member nominated by representative association of higher vocational colleges,
- 2 members nominated by representative organisation of students in cooperation with the student councils,
- 1 member nominated by representative unions in the higher education area,
- 1 member nominated by representative employers' association,
- 2 members nominated by the Government of the Republic of Slovenia (1 member expert on QA in HE, 1 member working abroad).

**11
council
members**



AGENCY COUNCIL

- To appoint and dismiss the Director of the Agency and the members of the Appeal Committee and their deputies.
- To set out the procedures and criteria for external evaluations and accreditations, ECTS and other criteria + criteria for external evaluations of higher vocational colleges.
- To decide on accreditations of HEIs and evaluation of a sample of study programs.
- To give its consent to the transformation of HEIs.
- To set out the criteria for entering experts in the register of experts for external evaluations and accreditations.
- To set out the minimum standards for the appointment of higher education teachers, researchers and faculty assistants at higher education institutions.

Main tasks



OUR WORK

- A. ACCREDITATION OF HIGHER EDUCATION INSTITUTIONS (HEI)
(every 5 years, HEI includes universities)
- B. ACCREDITATION OF STUDY PROGRAMMES (SP)
(regulated profession)
- C. ACCREDITATION OF TRANSFORMATIONS OF HEI
(transform. to another type, mergers, locations, dislocated units, ...)
- D. EVALUATION OF A SAMPLE OF SP
(advisory function, approx. 20 per year, first time in 2019)
- E. EVALUATIONS in case of detected irregularities
-
- F. EVALUATIONS OF HIGHER VOCATIONAL COLLEGES (HVC)
(every 5 years, accreditation by Ministry of Education, Science and Sport)
-
- G. LEGISLATION and REGULATIONS
-
- H. ANALYSIS



What we do?

eNakvis

Namizje

Projekt

Dokumenti

Opravila

Procesi

Rokovnik

Stiki

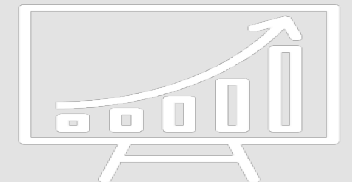
Nastavitve

Od 19.11.2018 ✕ Do 19.11.2019 ✕ Evalvacija študijskega programa(+8) Išči

Id	Tip procesa	Stanje	Datum vnosa vloge	Strokovni delavec	Strokovnjaki	Rok za dopolnitev	Številka zadeve	Ime programa	Stopnja študija	Datum odda
11088	Sprememba študije	IZPOLNJEVANJE	04.11.2019					Komerciala [00008		18.11.2019
11108	Sprememba študije	IZPOLNJEVANJE	04.11.2019					Poslovna informati		18.11.2019
11128	Sprememba študije	IZPOLNJEVANJE	04.11.2019					Turizem [0000822]		18.11.2019
11148	Sprememba študije	IZPOLNJEVANJE	04.11.2019					Varnostni menedžr		18.11.2019
11168	Sprememba študije	DELEGIRANJE ST	05.11.2019				6033-447/2019	Zdravstvena nega		05.11.2019
11169	Sprememba študije	DELEGIRANJE ST	05.11.2019				6033-448/2019	Fizioterapija [0022		05.11.2019
11188	Sprememba študije	DELEGIRANJE ST	05.11.2019				6033-449/2019	Upravljanje in posl		05.11.2019
11189	Sprememba študije	DELEGIRANJE ST	05.11.2019				6033-452/2019	Zdravstvena nega		12.11.2019
11208	Sprememba študije	DELEGIRANJE ST	07.11.2019				6033-450/2019	Zgodovina [001506		07.11.2019
11228	Sprememba študije	DELEGIRANJE ST	13.11.2019				6033-456/2019	Poslovna informati		15.11.2019
11248	Sprememba študije	DELEGIRANJE ST	14.11.2019				6033-455/2019	Tržno komuniciranj		15.11.2019
11249	Sprememba študije	IZPOLNJEVANJE	14.11.2019					Management [0023		14.11.2019
11250	Sprememba študije	IZPOLNJEVANJE	14.11.2019							
11251	Sprememba študije	IZPOLNJEVANJE	14.11.2019							
11252	Sprememba študije	IZPOLNJEVANJE	14.11.2019					Fizioterapija [0021		
11253	Sprememba študije	IZPOLNJEVANJE	14.11.2019					Psihiatrična zdravs		
11268	Evalvacija mednar	VLAGANJE VLOG	15.11.2019					Tribologija površin	druga	18.11.2019
11288	Sprememba študije	DELEGIRANJE ST	18.11.2019				6033-457/2019	Psihiatrična zdravs		18.11.2019
11289	Sprememba študije	IZPOLNJEVANJE	18.11.2019							

Information system

- Applications modul
- Full database being developed in cooperation with HEIs and the Ministry





WEB PAGE

- Updating the timeline of every pending procedures (1 per week)
- Publishing expert reports and final decisions (positive and negative) on SQAA web page and in DEQAR.
- Publishing the official interpretations of:
 1. the Higher Education Act by the Ministry of Education, Science and Sport
 2. the Criteria for Accreditation and External Evaluation by the Council.

Regular updates on procedures and legislation questions

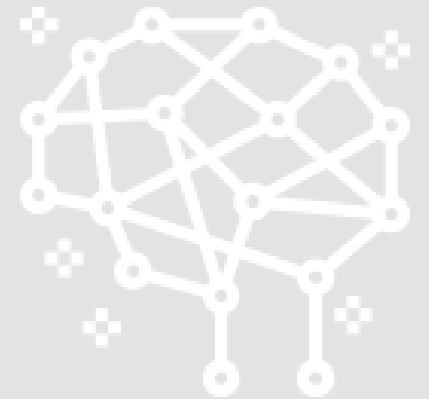
STAKEHOLDERS INVOLVEMENT

Communication plan

- Monthly newsletter.
- New web site (updates of all procedures).

HEIs involvement

- Regular informal visits of HEIs.
- Annual meetings specifically for HEIs (current topics f.e. SE reports).
- Annual conferences on broader subjects.
- Additional external members of agency's self-evaluation group.
- Follow up procedures after sample evaluation.



APPEALS AND COMPLAINTS

4

Before a decision of the Council:

Complaint against group of experts: possible objections from HEIs.
Council may appoint different expert.

After a decision of the Council: Appeal Committee

1. An appeal may be submitted against the decision of the Agency Council in 30 days of its delivery.
2. The Appeal Committee decides on the appeal in three months of the submission of the complete appeal. If the appeal is granted, it is returned to the Council for a new decision.
3. The decision of the appeal committee may be contested by initiating an administrative dispute.



INTERNATIONAL COOPERATION

SQAA is a full member of:

- EQAR (2013). Re-evaluation in 2018/2019.
- ENQA (2015). Re-evaluation in 2018.
- CEENQA (2008). Director Franci Demšar is the president.
- ECA (2009). Klemen Šubic is ECA board member.
- INQAAHE (2014).

Cooperation between agencies:

- EIQAS, EUniQ, DEQAR.
- Strengthening the relationships in the neighbouring area (Croatia, Serbia, BiH, Austria,...).
- Job shadowing with YÖDAK (CEENQA project).
- ECBE.



- **Membership**
- **Partnership**



Thank you for your attention.

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