

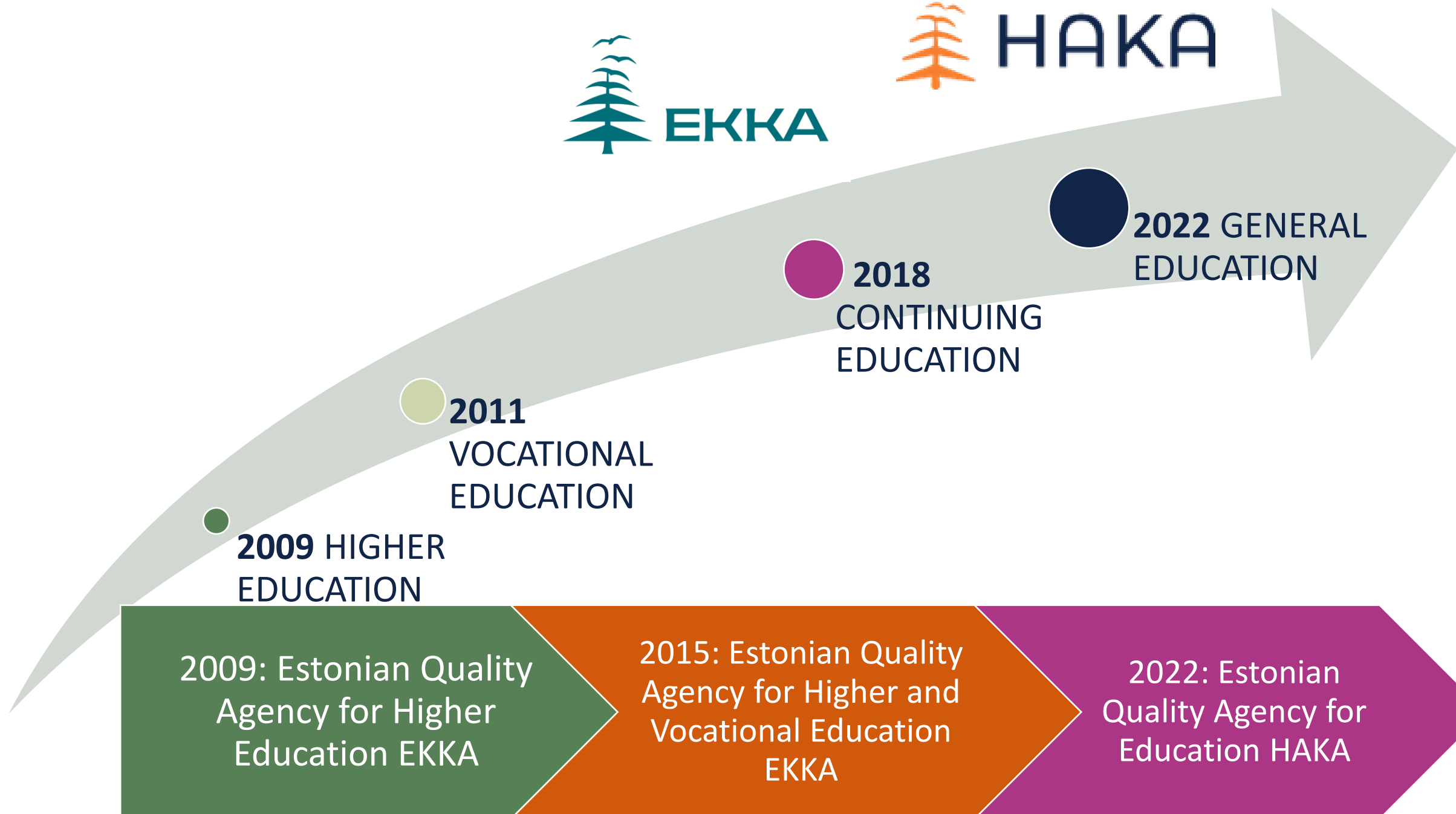


**HAKA welcomes you to
CEENQA GA/workshop
in Tallinn 2025!**



Tiia Bach





2009: Estonian Quality Agency for Higher Education EKKA

2015: Estonian Quality Agency for Higher and Vocational Education EKKA

2022: Estonian Quality Agency for Education HAKA

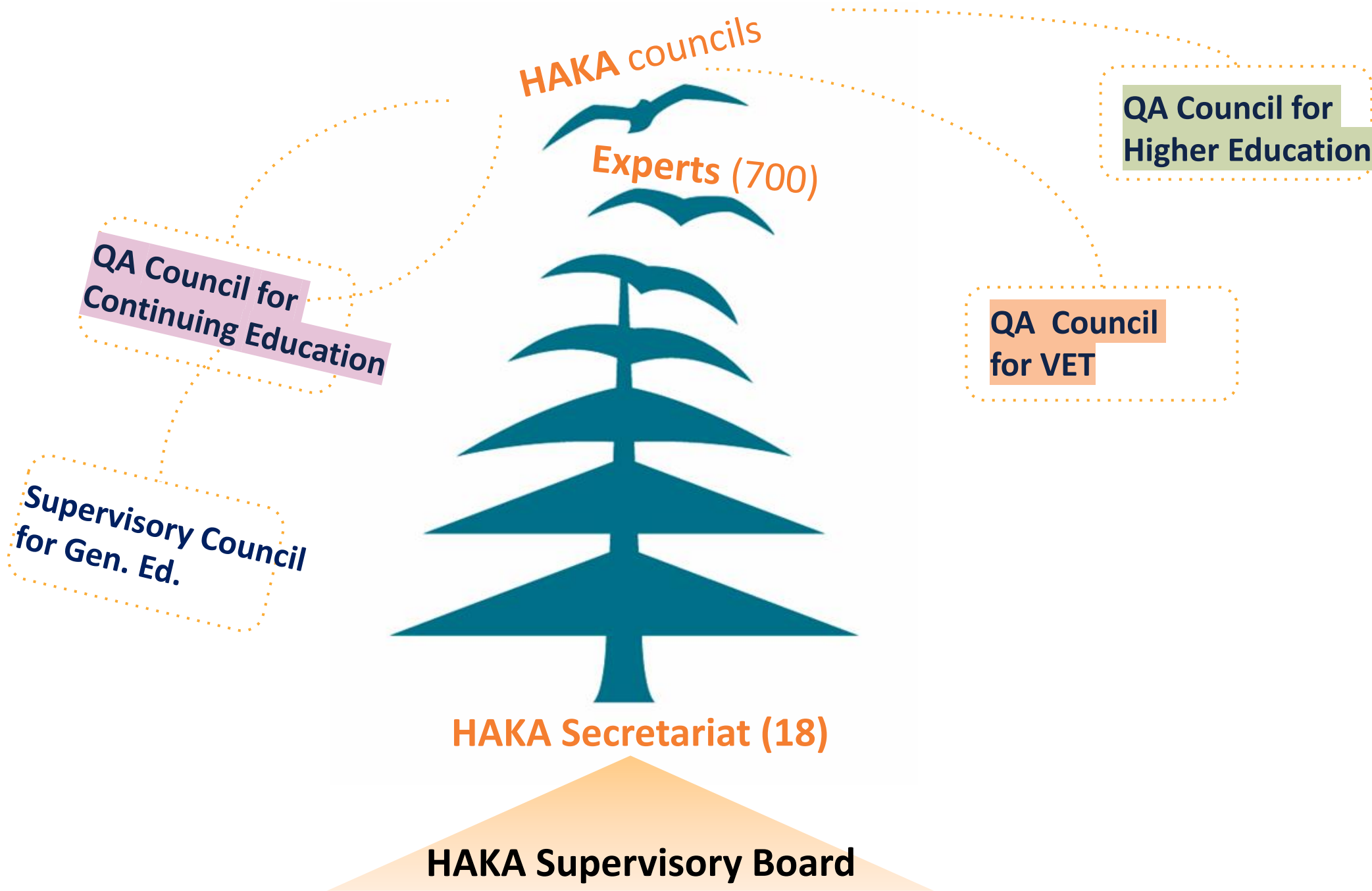
MISSION

We **empower educational institutions** and other stakeholders in advancing the **quality of learning and teaching** as well as **supporting the development of learners**.

VISION 2035

HAKA is an acknowledged leader in the area of quality culture on the entire education landscape.





Activities of HAKA

HIGHER EDUCATION	VOCATIONAL EDUCATION AND TRAINING (VET)	CONTINUING EDUCATION	GENERAL EDUCATION
<ul style="list-style-type: none"> ➤ Institutional accreditation ➤ Quality Label for digital education ➤ Initial assessment of study programme groups ➤ Thematic review ➤ Quality assessment of programmes abroad 	<ul style="list-style-type: none"> ➤ Quality assessment of study programme groups ➤ Initial assessment of study programme groups 	<ul style="list-style-type: none"> ➤ Further developing the system for EQA in continuing education ➤ Development activities for LLL providers 	<ul style="list-style-type: none"> ➤ Developing the system for quality enhancement in general education (pilot evaluations) ➤ Development programmes for enhancing quality in GE schools enhancement

Development of standards and guidelines; trainings; analyses; international activities

Current activities in Estonia (1)

HIGHER EDUCATION:

- 1) Developing a **new model for institutional accreditation 2026-2032** – *ready by end of 2024*
- 2) Being a world leader in digital developments, the **quality of digital education** has been a focus area for HAKA for a number of years; awarding Quality Label for e-courses
 - Aim: improve the quality of digitally enhanced teaching-learning, share best practices
 - the Label recognises excellent online and blended learning courses



Apply for Digital Education Quality Label!

Estonia has become a global leader in education. As a well-known digital nation, it effectively uses technology in teaching. Since 2008, the country has recognized excellence in online and blended learning with the Digital Education Quality Label, issued by the Estonian Quality Agency for Education (HAKA).

Now, this is available to educators worldwide.

You can apply for two categories

Digital Education Quality Label

- Recognizes high-quality online and blended courses
- Reassures students of quality content and support
- Facilitates sharing of digital teaching best practices

Excellence in Digital Education

- Indicates excellence in applying digital technologies in teaching and learning

Digital Education Quality Label will be awarded by the Estonian Quality Agency for Education (HAKA) in co-operation with the local partner.

Why apply?

- Get recognized for your high-quality digital courses
- Receive valuable feedback and ideas for improvement from experts
- Stand out as an innovative provider in higher education

How to apply?

1.

Agreement on quality criteria

HAKA and its partner organisation define digital education quality standards and the Quality Label award process.

3.

Mentorship

Experienced mentors will support the evaluators during the assessment process.

2.

Training

Both applicants and evaluators receive training to understand the criteria and evaluation process.

4.

Recognition

- Courses that meet quality standards get the Digital Education Quality Label.
- Those with exceptional technological or pedagogical methods are awarded the Excellence in Digital Education.

What applicants say?

“The systematic self-analysis instrument helped to make a thorough revision of the course and showed the elements that needed improvement.”

“The whole process made it possible to perceive one's activities (both in relation to the specific subject and to teaching in general) from a different perspective.”

Apply now!

haka.ee/en/quality-label

Have questions? We're here to help: haka@harno.ee

Current activities in Estonia (2)

VOCATIONAL EDUCATION:

- Developing a **new model for QA in VET**

CONTINUING EDUCATION:

- Development of **criteria and procedure for the study program groups driven by ESG, focused on student-centeredness and ensuring skills relevant for the labour market** (*project with Estonian Unemployment Fund*)

Assessment of study programme groups in **22-23:**

- 117 institutions and 16 programme groups, 91 experts

- Purpose: to assess whether the institution's curricula and the implementation of studies in the selected curriculum group meet the requirements arising from the Adult Education Act and additional quality criteria

- Expectation of the Ministry of Education: Further development the QA model to assess micro-qualifications in continuing education
- Organising competences upskilling seminars for training institutions (teaching and curricula development)

GENERAL EDUCATION:

- Development of the QA model and piloting in 35 Schools in 2024-2026

Cross-border activities & projects:

- Twinning project with Finland in Azerbaijan (2015-2017)
- Twinning project with Germany (DAAD) in Georgia 2019-2021
- in Moldova (2014-2015)
- in Armenia (2019, 2022)
- in Tajikistan (2018-2021)
- staff exchange (Georgia, Ukraine)
- **in Malta**
- **in Ukraine (2024-2025)**

Provision of institutional accreditation and quality assessment of study programmes abroad.



Some of the challenges we are facing

How to enhance (and measure?) the impact of EQA?

How to reach out to students, raise their awareness of quality of education, and involve them meaningfully in QA activities?



Aitäh!



HAKA

Estonian Quality
Agency for Education

